

PAMELA NGOZI FERMAC

LAGOS, NIGERIA.

+234 8067873977 # pfermac@gmail.com # linkedin.com/in/pamela-fermac

www.github.com/fermac1

Experience

Application Developer

09/2023 - Present

ipNX Nigeria Limited

- Spearheaded the design and implementation of a user-friendly frontend for a sales portal platform, significantly improving the overall customer experience.
- Contributed to the redevelopment of a Human Resource Management System, enhancing functionality for HR teams to manage staff, open positions, and the recruitment process, thereby improving operational efficiency and the recruitment experience.
- Analyzed and troubleshoot issues on existing applications thereby improving customer experience and increasing customer retention rate

PHP/Laravel Developer

05/2022 – 06/2023

Doveway Empire Codes Limited

- Worked closely with cross-functional teams to gather requirements and feedback, ensuring the existing platforms met user needs and adhered to industry standards.
- Designed, developed and Implemented API's for web applications

Information System Intern

04/2021 – 08/2021

Red Star Express PLC, Lagos

- Installation and configuration of operating systems and applications in use by over a 150 employees.
- Coordinated tests and performed troubleshooting to resolve technical faults on over 100 computers.

Education

Bachelor of Engineering (B.Eng) in Computer Engineering ,
Second Class Honours - Upper Division (2:1),

University of Benin, Benin city, Edo.

2016 – 2023

- Agbami Engineering Professional Scholarship recipient
- Member of Google Developers Student Club, UNIBEN

Skills

- PHP, Laravel
- Vue.js
- MySQL
- Bootstrap(CSS)

Projects

Github: [www.github.com/fermac1](https://github.com/fermac1)

Career portal: <https://careers.ipnxnigeria.net/>

School Management System: <https://fogportals.com.ng/>

Certifications

Google Project Management
Google via Coursera

06/2022 – 11/2022

Google IT Support
Google via Coursera

09/2020 – 01/2021